



Pre-clean & After-clean Care Information:

Before and after our Service Technicians have cleaned your carpets, some simple precautions should be observed for the best results.

Pre-clean guide

- ✓ Please remove all breakables from areas to be cleaned prior to your appointment
- ✓ We will need to park our vehicle as close to your door as possible
- ✓ Since our hoses and equipment may require your door to remain open a few inches, please keep your pets safely in a confined place
- ✓ We will require access to electricity power points, hot water tap and foul water discharge point (w.c. can be used)

Post clean guide

- ✓ Please minimise traffic on the carpet, if you must walk on the carpet please use the 'booties' we have left for you!
- ✓ **Walking from wet carpet onto a hard surface can be very slippery!**
- ✓ For their health and safety, please keep children and pets off recently cleaned carpet until completely dry.
- ✓ To avoid stains or rust spots, please don't remove any pads or blocks we may have placed under furniture until the carpet is completely dry.
- ✓ If stain protection was applied after cleaning, drying time may be lengthened. However please allow 24-36 hours before heavy carpet use to allow curing.
- ✓ Carpet drying time can vary widely due to density of your carpet, humidity and the degree of soil. To speed up drying, ventilate the area as much as outside weather allows, and increase air circulation (turn on fans). Carpet drying times may vary from only two hours under ideal conditions to as much as 24 hours.
- ✓ If any ugly spots reappear – or you find spots we didn't remove call immediately, we'll only be to happy to re-clean for FREE

Thank you for using Stainaway UK

Clean Carpets & Upholstery for
Healthier Family Living